



DIRECTORY OF SERVICES & PROVIDERS

February 2018



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Kentucky Cabinet for Health and Family Services
Commission for Children with Special Health Care Needs
310 Whittington Parkway, Suite 200, Louisville, KY 40222
Toll Free Phone: (800) 232-1160
Phone: (502) 429-4430
Fax: (502) 429-4489
Website: chfs.ky.gov/ccshcn

LEADERSHIP

EXECUTIVE TEAM

Shellie A. May, BSN, Executive Director
 Judy Theriot, M.D., Medical Director
 Cherjuantoe Moran, MBA, Director, Division of Administrative and Financial Services
 Karen Rundall, R.N., BSN, Division Director of Clinical and Augmentative Services

MEDICAL ADVISORY COMMITTEE

Vinay Puri, M.D., (Chair)
 Matthew Bush, M.D.
 Laura Jacks, M.D.
 Kimberly Jones, M.D.
 Lisa Klein, M.D.
 George Kushner, M.D.
 Richard McChane, M.D.
 Shanna McGinnis, M.D.
 Aurelia Radulescu, M.D.
 Julia Stevens, M.D.
 Judy Theriot, M.D.
 Mark Tignor, APRN
 Mark Vranicar, M.D.

HEMOPHILIA ADVISORY COMMITTEE

Audria Denker, R.N., Louisville, Chair
 Tracey Gaslin, R.N., Scottsville, Co-Chair
 Salvatore Bertolone, M.D., Louisville
 Ursula Kamala, Louisville
 Mark Milburn, Louisville
 Loren Nelson, Crestwood
 David Pitt, Mt. Washington
 Vivek Sharma, M.D., Louisville

PARENT ADVISORY COUNCIL

Dana Dicken, Louisville
 Sandy Lowe, Owensboro
 Valerie Morton, Elizabethtown
 Linda O'Leary, Henderson
 Cheryl Perry, Beaver Dam
 Karen White, Louisville
 Melanie Tyner-Wilson, Lexington

YOUTH ADVISORY COUNCIL

The CSHCN Youth Advisory Council, also referred to as "Young Adults with Power," is comprised of youth with special health care needs between the ages of 14 and 25. The council currently has representatives from Ashland, Lexington, and Louisville.

WHO WE ARE

The Commission for Children with Special Health Care Needs (CCSHCN) is a Title V agency that is part of the Kentucky Cabinet for Health and Family Services. CCSHCN has a 93-year history of providing care to children across the state with special health care needs. Services take place within a CCSHCN office, a contracted physician's office, or at a partner location.

MISSION

To enhance the quality of life for Kentucky's children with special health care needs through quality service, leadership, advocacy, education, and collaboration.

VISION

To be the visible leader in supporting the highest quality of life for Kentucky's children with special health care needs and their families through collaboration and creation of a more accessible community based system of support.

WHO WE SERVE

Children and youth enrolled in our program are residents of Kentucky, under the age of 21 (with the exception of adults with hemophilia), meet financial eligibility, and have one of the diagnoses that we treat. Services are provided on a sliding fee scale based on income.

WHERE WE SERVE

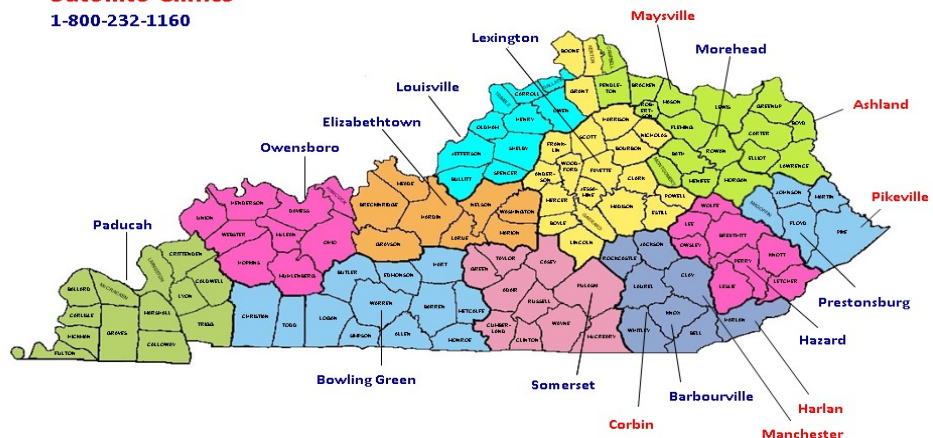
CCSHCN has 11 offices and 6 satellite clinic locations across the Commonwealth.

Commission for Children with Special Health Care Needs

Regional Office

Satellite Clinics

1-800-232-1160



HOW TO APPLY OR REFER FOR SERVICES

Call or fax the office in your area. See page 14 for details.

ACTIVE MEDICAL STAFF

PHYSICIANS, DENTISTS, & PSYCHOLOGISTS

Murali Ankem, MD
Alexander Asamoah, MD, PhD
Walter E. Badenhausen, Jr, MD
Gregory Barnes, MD
Robert Baumann, MD
Cynthia Beeman, DDS, PhD
Jennifer Brey, MD
Myra Beth Bundy, PhD
Matthew Bush, MD
Mitchell J. Campbell, MD
Swapna Chandran, MD
Mark Chariker, MD, FACS
Brett Comer, MD
Charles H. Crawford, III, MD
Kristopher Cumbermack, MD
Larry Cunningham, DDS, MD
Randall E. Dalton, MD
Kristin Dawson, MD
John Dimar, MD
Mladen Djurasovic, MD
Elizabeth Doll, MD
Enif Dominguez-Fernandez, DDS
Andrew Ebelhar, MD
Christopher Edelen, DMD
Anna Ehret, MD
Darren Farber, DO
Robert L. Flint, DMD, MD
Michael Foster, MD
Shari Gabriel, MD
Toni Ganzel, MD
Steven D. Glassman, MD
Abeer Hamdy, MD
James Hartsfield, DMD, PhD
Joshua Haymen, MD
William Helton, MD
Michael Hendrickson, MD
Joseph Hersh, MD
Thomas Higgins, MD
John C. Hornberger, MD
Elizabeth W. Hubbard, MD
Kenneth Iverson, MD
Henry J. Iwinski Jr, MD
Laura K. Jacks, MD
Kimberly Jones, MD
Lewis Jones, DMD, MD
Raleigh Jones Jr, MD
Shawn Jones, MD
Gulam Khan, MD
Suzanne Kingery, MD
Lisa Klein, MD
Thomas Kluemper, DMD, MD
George Kushner, DMD, MD
Arpita Lakhotia, MD

Daniel W. Larrow, MD
Melissa LeFebvre, DO
James Liao, MD
Donita Lightner, MD
Jerry Lin, MD
David Lohr, MD
Majd Makhoul, MD
Richard McChane, MD
Beth McNulty, MD
Joshua W. Meier, MD
Sean Miller, MD
Ahmad Mohamed, MD
Shaun Mohan, MD
Lonnie Morris, MD
Ronald Morton, MD
James E. Moyer, MD
Ryan Muchow, MD
Bruce Nicol, MD, DMD
Star Nixon, MD
Debra O'Donnell, MD
Adetokunbo Omoruyi, MD
Vicki Owczarzak, MD
Roger Owens, II, MD
Cristina Perez-Pacheco, DDS
Thomas A. Pittman, MD
Ronald Pryor, DMD
Rolando M. Puno, MD
Vinay Puri, MD
Preeti Ramachandran, MD
Scott Rapp, MD
Brian Rinker, MD, FACS
William Robertson, MD
Callie Rzasa, MD
Douglas Schneider, MD
Mark Severtson, MD
Hugh Sims, MD
Karen Skjei, MD
Julia Stevens, MD
Daniel Stewart, MD
Frederick Swain, DDS
Michael L. Sweeney, MD
Vishwas R. Talwalkar, MD
Joseph Van Sickels, DDS
Henry Vasconez, MD
Mark Veronneau, DO
Mark Vranicar, MD
Janet L. Walker, MD
Sarah Watson, MD
Donald Welsh, MD
Gail Williams, MD
Kupper Wintergerst, MD
Melvin Sin Min Yeoh, MD, DMD

NURSE PRACTITIONERS & PHYSICIAN ASSISTANTS

Angela Bishop, APRN
Sarah DuPlessis, PA
Lauren C. Evanczyk, APRN
Mary Jeanne Foster, APRN
Kristin R. Hall, APRN
Susan Jewell, APRN
Paula Johnson, APRN
Kathryn Kraft, APRN
Jayme M. Lichtsteiner, APRN

Genevieve Mulkins, APRN
Kellye Rone, APRN
Heather Rush, APRN
Andrea Ryan, PA
Melissa O. Schellenberger, APRN
Stephanie L. Sims, APRN
Allison Spine, APRN
Amanda Taylor, PA
Natalie Williams, APRN
Erika Wilson, PA

OUR TEAM

Physicians (MDs and DOs)
Dentists
Psychiatrists
Psychologists
Advanced Practice Registered Nurses
Physician Assistants
Registered Nurses
Certified Medical Assistants
Social Service Workers
Dietitians
Parent Consultants
Audiologists
Speech and Language Pathologists
Occupational Therapists
Physical Therapists



WHAT WE TREAT

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SERVICES MAY INCLUDE

Care Coordination
Case Management
Hospitalization
Physician Services
Surgery
Hearing Tests
Hearing Aids
Physical Therapy
Occupational Therapy
Speech Therapy
Lab Tests/X-rays
Medical Supplies/DME
Medication Management
Dental
Foreign Language Interpreters
Transition Support
Transportation
Nutritional Supplements
Orthodontia
Telemedicine

Audiology Services

Our comprehensive audiological program includes hearing testing, hearing conservation, hearing aid fittings, and programming for cochlear implants. Contact your local office to determine if the service you would like is available in your area.

EARLY HEARING DETECTION AND INTERVENTION (EHDI) PROGRAM



The EHDI program reaches every child in the state, approximately 53,000 babies per year, through newborn hearing screening. Mandated in 2000, hospitals in Kentucky must provide a hearing screen to every child and report all results to CSHCN. EHDI staff monitors those who do not pass, and those that have risk factors leading to hearing loss. Families receive information on follow-up testing and, if a diagnosis of hearing loss is made, information regarding intervention options and assistive devices.

LOCATIONS

Barbourville (800) 348-4279
Bowling Green . . (800) 843-5877
Elizabethtown . . (800) 995-6982
Hazard (800) 378-3357
Lexington (800) 817-3874
Louisville (800) 232-1160
Morehead (800) 928-3049
Owensboro (877) 687-7038
Paducah (800) 443-3651
Prestonsburg . . . (800) 594-7058
Somerset (800) 525-4279

PROVIDERS

Joan Allen, M.A., CCC-A
Peg Barry, Au.D., CCC-A
Lisa Brown, M.A., CCC-A
Susan Driskill, Au.D., CCC-A
Kristy Flaspoepler, M.S., CCC-A
Catherine Harston, M.A., CCC-A
Lou Ann Jones, M.S., CCC-A
Sarah Murphy, Au.D., CCC-A
Kellie Rowhuff, M.A., CCC-A
Angie Shelton, Au.D., CCC-A
Sunni Shepherd, Au.D., CCC-A
LizEllen Snyder, Au.D., CCC-A
Lori Travis, Au.D., CCC-A

HEARING TESTING

Licensed, certified audiologists conduct comprehensive hearing evaluations on newborns, infants, children, youth, and young adults including:

- Auditory Brainstem Response (ABR)
- Otoacoustic Emissions (OAE)
- Immittance Measures Tympanometry and Acoustic Reflex Testing
- Behavioral Audiometry (Visual reinforcement; conditioned play; conventional audiometry including speech perception testing.)

Test results and written reports are provided to the referring physician within 48 hours of the scheduled appointment. Follow-up testing is scheduled at the physician's request.

HEARING AID SERVICES

Comprehensive hearing aid related services are available to children diagnosed with permanent childhood hearing loss (PCHL).

Licensed, certified audiologists conduct periodic comprehensive hearing evaluations, hearing aid checks, hearing aid repairs, and hearing aid evaluations according to American Speech-Language Hearing Association (ASHA) best practice guidelines.

Comprehensive reports are provided to the managing otolaryngologist on an on-going basis; additional follow up testing is completed at the physician's request.

HEARING CONSERVATION SERVICES

HEARING CONSERVATION PROGRAMMING SERVICES can be provided to local health and school programs on a statewide basis by CSHCN audiologists. Specific services provided are: hearing screening training sessions for screeners; training sessions for health department and/or school staff; equipment loan (where available); phone consultations regarding assistive listening systems; assistance in arranging calibration of audiology equipment where CSHCN offices are used as drop-off sites for calibration; and audiological retesting in CSHCN offices for children who are referred for failed hearing screening.

- Current partnerships include:
- Ashland Independent Schools
 - Elliott County Board of Education
 - Fayette County Schools
 - Floyd County Schools
 - Greenup County Schools
 - Henderson County Schools
 - Lawrence County Schools
 - Martin County Schools
 - McCreary County Schools
 - Muhlenberg County Schools
 - Northeast Headstart
 - Ohio County Schools
 - Pike County Schools
 - Russell Independent Schools
 - Trimble County Headstart
 - Warren County Schools

COCLEAR IMPLANT SERVICES

CSHCN provides COCHLEAR IMPLANT EVALUATION AND PROGRAMMING services to patients who are currently enrolled in a CSHCN Otology clinic and meet the guidelines for implantation as prescribed by a staff neuro-otologist. Cochlear implant patients will be followed by the CSHCN audiologist for initial and follow-up cochlear implant services. Cochlear implant surgery and devices are not provided by CSHCN.

Clinical Services

CCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

AUTISM SPECTRUM DISORDER (ASD)

CCSHCN established autism-friendly medical clinics in 2014. These clinics minimize distractions for patients and streamline the clinic experience.

In addition, diagnostic clinics were established to provide evaluation for children who may have a disorder on the autism spectrum and assist parents in finding the most appropriate therapies.

These clinics fill gaps in parts of the state where diagnosis and treatment resources are scarce. Telemedicine is playing a role by allowing specialists to consult with patients and families while they are seen in clinic.

Screening is available in each
DIAGNOSTIC LOCATIONS
Somerset(800) 525-4279

MEDICAL CLINIC LOCATIONS

Bowling Green ..(800) 843-5877
Owensboro(877) 687-7038
Paducah(800) 443-3651
Somerset(800) 525-4279

PROVIDERS

Gregory Barnes, MD
Pediatric Neurologist

Myra Beth Bundy, PhD
Child Psychologist

David Lohr, MD
Child Psychiatrist

Richard McChane, MD
Developmental Pediatrician

Debra O'Donnell, MD
Pediatric Neurologist

Gail Williams, MD
Developmental Pediatrician

CARDIOLOGY

CCSHCN Cardiology clinics emphasize early diagnosis of congenital and acquired heart disease. Services may include routine hospitalization, surgical and other medical treatments, monitoring of activity, and nutritional counseling.



LOCATIONS

Barbourville(800) 348-4279
Corbin(800) 348-4279
Harlan(800) 348-4279
Hazard(800) 378-3357
Manchester(800) 348-4279
Morehead(800) 928-3049
Pikeville(800) 594-7058
Prestonsburg(800) 594-7058
Somerset(800) 525-4279

PEDIATRIC CARDIOLOGISTS

Kristopher Cumbermack, MD

Abeer Hamdy, MD

Joshua Haymen, MD

Melissa LeFebvre, DO

Majd Makhoul, MD

Shaun Mohan, MD

Preeti Ramachandran, MD

Douglas Schneider, MD

Mark Vranicar, MD

CEREBRAL PALSY

This multidisciplinary clinic offers a unique approach to treating the patient by addressing all of the patient's needs in one visit.

Children with Cerebral Palsy and their families have several physicians and therapists; care is often very complicated. Our nurses are experts in navigating, teaching, referring, and assisting patients and their families in meeting their health care goals and creating a care plan that is right for the child and family.

The child can see the neurologist, the orthopedic surgeon, and pulmonologist on the same day. The child may also see a nurse care coordinator, social worker, nutritionist, Family-to-Family support parent, physical therapist, occupational therapist, speech therapist, and representative for orthotics.

LOCATION

Louisville(800) 232-1160

PROVIDERS

Vinay Puri, MD
Pediatric Neurologist

Shari Gabriel, MD
Pediatric Orthopedic Surgeon

Laura Jacks, MD
Pediatric Orthopedic Surgeon

Ronald Morton, MD
Pediatric Pulmonologist

Clinical Services

CCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

CLEFT LIP AND PALATE & CRANIOFACIAL ANOMALIES

The CCSHCN Cleft Lip and Palate, and Craniofacial Anomaly team was started in the early seventies. Many of the children in clinic have complex genetic conditions requiring several surgeries, numerous specialty trained providers, and years of orthodontic treatment.

A multidisciplinary team is the best way to care for complex patients and help families coordinate care over the years of treatment.

The CCSHCN team meets the high standards of the American Cleft Palate-Craniofacial Association and the Cleft Palate Association. The team consists of:

- Care Coordinator (RN)
- Dentist
- Dietitian
- Family to Family Liaison
- Geneticist
- Oral Maxillofacial Surgeon
- Orthodontist
- Otolaryngologist
- Pediatric Audiologist
- Plastic Surgeon
- Social Worker
- Speech and Language Pathologist

LOCATIONS

Lexington (800) 817-3874
Louisville (800) 232-1160

LOUISVILLE PROVIDERS

Mark Chariker, MD, FACS
Aesthetic & Plastic Surgery
Louisville

Swapna Chandran, MD
University of Louisville

Christopher Edelen, DDS
Edelen Orthodontics

Robert L. Flint, DMD, MD
University of Louisville

Toni Ganzel, MD
University of Louisville

Thomas Higgins, MD
Kentuckiana Ear Nose and Throat

Lewis Jones, DMD, MD
University of Louisville

George Kushner, DMD, MD
University of Louisville

Jerry Lin, MD
University of Louisville

Ronald Pryor, DMD
Pryor Orthodontics

Scott Rapp, MD
Aesthetic & Plastic Surgery
Louisville

Frederick Swain, DDS
Just Kids Pediatric Dentistry

LEXINGTON PROVIDERS

Cynthia Beeman, DDS, PhD
University of Kentucky

Larry Cunningham, DDS, MD
University of Kentucky

John C. Hornberger, DDS, MD
Kentucky Center for Oral &
Maxillofacial Surgery PSC

G Thomas Kluemper, DMD, MS
University of Kentucky

James Liao, MD
University of Kentucky

Bruce Nicol, MD, DMD
Kentucky Center for Oral &
Maxillofacial Surgery PSC

Cristina Perez-Pacheco, DDS
University of Kentucky

Brian Rinker, MD, FACS
University of Kentucky

Daniel Stewart, MD
University of Kentucky

Henry Vasconez, MD
University of Kentucky

Melvin, Sin Min Yeoh, MD, DMD
University of Kentucky

DENTAL & ORTHODONTIA

CCSHCN provides the following services and supplies to children and youth who have received continuous care through one of the CCSHCN Cleft Lip & Palate or Craniofacial Anomalies clinics:

- Dental
- Orthodontics
- Periodontics
- Prosthodontics
- Endodontics

Clinical Services

CCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

NEUROLOGY

NEUROLOGY CLINIC

Pediatric Neurology specialty clinics serve children across Kentucky who experience neurological challenges.

Our team of specialists treat disorders that affect the brain, spinal cord, muscles, and nerves throughout the body.

The multidisciplinary team includes nurse care coordinators, social workers, dietitians, Family to Family support parents, and audiologists.

Care is often complicated and our staff are experts in navigating, teaching, referring, and assisting patients and their families to create a plan of care that meets the needs of the child and family.

LOCATIONS

Ashland..... (800) 928-3049
Barbourville..... (800) 348-4279
Bowling Green.... (800) 843-5877
Elizabethtown.... (800) 995-6982
Hazard..... (800) 378-3357
Lexington..... (800) 817-3874
Louisville..... (800) 232-1160
Manchester..... (800) 348-4279
Morehead..... (800) 928-3049
Owensboro..... (877) 687-7038
Paducah..... (800) 443-3651
Pikeville..... (800) 594-7058
Prestonsburg..... (800) 594-7058
Somerset..... (800) 525-4279

NEUROLOGY CLINIC PROVIDERS

Gregory Barnes, MD
University of Louisville

Robert Baumann, MD
University of Kentucky

Angela Bishop, APRN
University of Louisville

Elizabeth Doll, MD
University of Louisville

Anna Ehret, MD
University of Louisville

Lauren C. Evanczyk, APRN
University of Louisville

Darren Farber, DO
University of Louisville

Kristin Hall, APRN
University of Louisville

Paula Johnson, APRN
University of Louisville

Kimberly Jones, MD
University of Kentucky

Gulam Khan, MD
University of Kentucky

Kathryn Kraft, APRN
University of Louisville

Arpita Lakhotia, MD
University of Louisville

Donita Lightner, MD
University of Kentucky

Genevieve Mulkins, APRN
University of Louisville

Debra O'Donnell, MD
University of Louisville

Vinay Puri, MD
University of Louisville

William Robertson, MD
University of Kentucky

Melissa Schellenberger, APRN
University of Louisville

Stephanie L. Sims, APRN
University of Louisville

Karen Skjei, MD
University of Louisville

Allison Spine, APRN
University of Louisville

Michael L. Sweeney, MD
University of Louisville

Natalie Williams, APRN
University of Louisville

TELEHEALTH



CCSHCN provides medical care through interactive video communication called "telehealth." During a telehealth session, the patient is located in an exam room with CCSHCN clinical staff. A CCSHCN physician, nurse practitioner, and/or specialist are in a remote location. Communication is by video. This technology allows patients in rural areas to have access to physicians without travel.

Clinical Services

CCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

OPHTHALMOLOGY

Pediatric Ophthalmology clinic serves children with conditions of the eye. The ophthalmologist diagnoses and treats eye diseases, performs eye surgery, and prescribes and fits eyeglasses and contact lenses to correct vision problems. Our team of nurses assure patient needs are met through education and referrals for needed services.

Eyeglasses or eye patches may be purchased for patients who have no other resources to purchase them. Patients must be enrolled in the Ophthalmology Clinic and the CCSHCN staff physician must provide a prescription for glasses.

Contacts can be purchased for patients with anopia, microtia, aphakia, or anisometropia with a difference of three (3) diopters or more between eyes.

PROVIDER

Julia Stevens, MD
University of Kentucky

LOCATIONS

Maysville and Morehead
(800) 928-3049

NOTE: CCSHCN provides financial assistance for families in other locations. Please contact the CCSHCN office nearest you for details.

ORTHOPEDICS

The orthopedic program treats a variety of conditions affecting the musculoskeletal system. Pediatric specialists diagnose and develop treatment plans that may include:

- surgery
- physical therapy
- occupational therapy
- and/or durable medical equipment such as:

o wheelchairs

o braces



LOCATIONS

Ashland (800) 928-3049
Barbourville (800) 348-4279
Elizabethtown ... (800) 995-6982
Hazard (800) 378-3357
Louisville (800) 232-1160
Morehead (800) 928-3049
Owensboro (877) 687-7038
Prestonsburg (800) 594-7058
Somerset (800) 525-4279

PROVIDERS IN LOUISVILLE AND OWENSBORO

Walter E. Badenhause, Jr, MD
Ellis and Badenhause Orthopedics

Jennifer Brey, MD
Children's Orthopedics of Louisville

Sarah DuPlessis, PA
Norton Healthcare

Shari R. Gabriel, MD
Speciality Orthopedics

Laura K. Jacks, MD
Children's Orthopedics of Louisville

Joshua W. Meier, MD
Children's Orthopedics of Louisville

James E. Moyer, MD
Children's Orthopedics of Louisville

Star Nixon, MD
Children's Orthopedics of Louisville

Andrea Ryan, PA
Amanda Taylor, PA
Erika Wilson, PA
Children's Orthopedics of Louisville

PROVIDERS AT REMAINING LOCATIONS

Elizabeth W. Hubbard, MD
University of Kentucky

Henry J. Iwinski Jr, MD
Shriners Hospital for Children

Ryan Muchow, MD
University of Kentucky

Vishwas R. Talwalkar, MD
University of Kentucky

Janet L. Walker, MD
University of Kentucky

Clinical Services

CCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

OTOLOGY CLINIC

Pediatric Otolaryngology clinics serve children across Kentucky and may be provided at CCSHCN offices or Otolaryngologist offices. Either site provides examination and treatment for chronic diseases and disorders of the ear.

Licensed, certified audiologists conduct comprehensive hearing evaluations and work with families to assure hearing aids and other equipment fit and work properly.

Our team of nurses assure patient and family needs are met through education and referrals for needed services.

LOCATIONS

Barbourville (800) 348-4279
Bowling Green ... (800) 843-5877
Hazard (800) 378-3357
Morehead (800) 928-3049
Paducah (800) 443-3651
Louisville (800) 232-1160

BARBOURVILLE PROVIDERS

Matthew Bush, MD
Brett Comer, MD
Kenneth Iverson, MD
Raleigh Jones Jr, MD
Beth McNulty, MD

BOWLING GREEN PROVIDERS

Andrew Ebelhar, MD
Lonnie Morris, MD
Kellye Rone, APRN
Hugh Sims, MD

HAZARD PROVIDERS

William Helton, MD
Mark Veronneau, DO

LOUISVILLE PROVIDERS

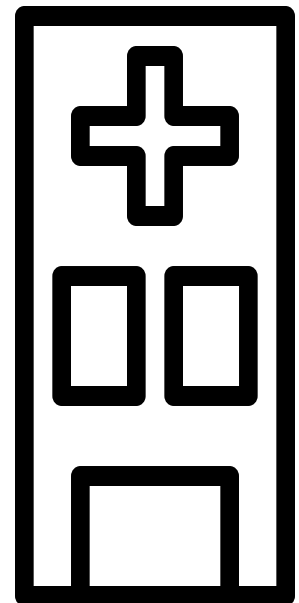
Thomas Higgins, MD
Sean Miller, MD
Mark Severtson, MD

MOREHEAD PROVIDERS

Matthew Bush, MD
Brett Comer, MD
Kenneth Iverson, MD
Raleigh Jones Jr, MD
Beth McNulty, MD

PADUCAH PROVIDER

Shawn Jones, MD



TRANSITIONING TO ADULthood

CCSHCN has a system of care that prepares youth for transitioning into adulthood. Care Coordinators and Social Service Workers work with the youth and their families to:

- Think about and plan for the future
- Make positive choices about health
- Gain skills to manage health care
- Understand the changes in health care at age 18

CCSHCN uses a transition checklist that has age appropriate developmental milestones questions as a

guide when speaking with teens about health care and independent living transition topics. We collaborate with the patient and their family to prepare them to transfer to an adult health care provider. Our Nurse Care Coordinator compiles a Portable Medical Summary that can be shared with the adult provider.

In addition to the transition to an adult provider, CCSHCN works with the youth and his/her family to help the youth prepare to transition to post-secondary education, work, and independent living.

Clinical Services

CCSHCN clinics offer a family centered, team approach to care, beginning with medical care from pediatric specialists. During each visit, children and families may also receive nutritional services, social services, and occupational, physical, and/or speech therapy.

PAYING FOR SERVICES

Insurance Coverage

CCSHCN ensures that families of children and youth with special health care needs have adequate sources of insurance. CCSHCN provides assistance to families with navigating and selecting appropriate insurance. Further, the agency contracts with a trusted nonprofit, Patient Services, Inc., to provide insurance case management and premium assistance solutions for those with bleeding disorders and cystic fibrosis.

Financial Assistance

CCSHCN has onsite clinics that provide treatment for many diagnoses. However, in some cases, a child/youth can be sent to an off-site contracted provider and CCSHCN can help provide financial assistance to cover the cost of services. Currently, financial assistance is provided for the following areas based on the contracted provider's location:

- Asthma/Cystic Fibrosis
- Cardiology
- Eye
- Neurosurgery
- Otology
- Rheumatology
- Spina Bifida

As with the clinical services, a pay category is assigned to the family.

If the family is covered by private insurance and CCSHCN issues an Authorization of Payment for a Clinical Program Service not provided at CCSHCN, the outside provider (who must be contracted with CCSHCN) may collect any applicable insurance co-payment at the time service is delivered and will bill any and all third-party payors before submitting a bill to CCSHCN.

After CCSHCN has paid the provider, CCSHCN will bill the family's portion of the cost, if any, for the service(s) received based on the Pay Category assignment.

Pay Category Assignment

Every individual who makes application for the CCSHCN Clinical Program is assigned a Pay Category. Pay Category placement is determined by applying the individual's household income and family size to a sliding scale which is based on 200% of the Federal Poverty Level. The Pay Categories used by CCSHCN are: 0%, 20%, 40%, 60%, 80% and 100%.

Clinical Services

A clinic participation fee is collected at the time of the clinic visit. The amount is based on the pay category assignment. If enrolled in Medicaid, Medicaid MCO, or KCHIP, there is no participation fee.

Pay Category	Participation Fee (per patient)
0%	\$5.00
20%	\$5.00
40%	\$10.00
60%	\$10.00
80%	\$15.00
100%	\$15.00

Durable Medical Equipment & Hearing Aids

Durable Medical Equipment and Hearing Aids are purchased by CCSHCN at manufacturers rate/cost. Family will be billed based on their pay category and the payment schedules shown at right.

Prescription Drugs (Without Insurance)

Pay Category	Amount Owed
0%	\$0.00
20%	\$20.00 per month
40%	\$40.00 per month
60%	\$60.00 per month
80%	\$80.00 per month
100%	\$100.00 per month

Prescription Drugs (With Insurance)

If a patient is covered by insurance, and is in the 20%-100% Pay Category, CCSHCN will issue a referral for services to the pharmacy. The family must pay the pharmacy directly based on the contract rate with CCSHCN.

In some instances, the drug may be a non-covered benefit according to the insurance company. When this occurs, CCSHCN can cover the cost up front, but will bill the family the full cost based on the payment schedule for the pay category shown below.

Payment Schedule

Following the clinic visit, the patient may require services that are provided outside of CCSHCN. CCSHCN may assist with such services. However, the family will be billed for the costs based on their pay category assignment. They will receive a monthly bill from CCSHCN based on the schedule below.

Pay Category	Amount Owed
0%	\$20.00 per month
20%	\$40.00 per month
40%	\$80.00 per month
60%	\$120.00 per month
80%	\$160.00 per month
100%	\$200.00 per month

Supplemental Services

(Provided along with Clinical Services)

During each clinic visit, children and families meet with a care coordinator. They may also receive nutritional services, social services, and/or therapy services.

CARE MANAGEMENT

Care Coordination

Care Coordination is an active, ongoing process. CCSHCN registered nurses assist and enable patients to obtain family-centered, culturally-sensitive, developmentally-appropriate services. Staff actively engage in a partnership with families and providers to individualize care, provide support, and obtain the best possible outcomes. All patients enrolled in a CCSHCN clinic are assigned a Care Coordinator.

Case Management

Case Management services may be offered when the needs of the family are beyond that of care coordination. Through case management, a CCSHCN registered nurse works with a family to create the care plan that is right for the child and family. The plan includes the recommendations of doctors and other professionals and respects the needs of the child and family. This service meets the family's comprehensive health needs through communication and available resources to promote high quality, cost effective services for the child.

Social Services

CCSHCN social workers play a key role on interdisciplinary teams. These staff members can help children and youth receive maximum benefit from treatment by finding services and resources that can help them overcome barriers to care.

Ten of our eleven CCSHCN offices is staffed with a Social Service Worker who meets with families as needs arise.

NUTRITION

Healthy Weight

As part of the CCSHCN Healthy Weight Plan, we provide nutrition screenings that include height, weight, and calculation of BMI (body mass index). Our staff work with children and youth who are classified as underweight, overweight, or obese.

Nutrition consultation can be provided for the following:

- Inadequate or excessive growth
- Inadequate dietary intake
- Infant feeding problems
- Chronic disease requiring nutritional intervention
- Medical condition requiring nutritional intervention
- Developmental disability

In addition, assistance with referrals to other team members or community agencies can be provided.

PROVIDERS

Meredith Evans, MS, RD, LD
Clinical Dietitian

Amy Turner, RD, LD
Clinical Dietitian



THERAPY

CCSHCN has occupational therapy, physical therapy, and speech-language pathology staff housed in our Louisville office. Speech-language services are also available from CCSHCN staff in Bowling Green. When CCSHCN does not have a therapist staffed in your location, it is our mission to assist families in locating services with a community partner.

What are some of the conditions treated by CCSHCN therapists?

- Speech sound and language disorders
- Speech and resonance issues associated with cleft lip/palate
- Swallowing/feeding issues
- Childhood verbal apraxia
- Communication delay due to any form of hearing loss
- Developmental delays
- Gross motor/fine motor issues that interfere with movement/daily living activities
- Orthopedic conditions post surgery for upper or lower extremities

PROVIDERS

BOWLING GREEN
(800) 843-5877
Pam Arnold, MS, CCC-SLP

LOUISVILLE
(800) 232-1160
Marty Kokes, OTR/L
Jennifer Ottman, PT
Amy Vissing, MS, CCC-SLP

Supplemental Services

(Provided along with Clinical Services)

LANGUAGE INTERPRETATION SERVICES



With a constantly growing diverse population, effective communication is crucial. CCSHCN provides American Sign and spoken language interpreters for parents/guardians and/or CCSHCN patients who are deaf, Hard of Hearing or limited in English proficiency.

By providing this service, we ensure that the parent/guardian/patient, CCSHCN staff and physicians have an opportunity to communicate effectively about all services provided.

CCSHCN is mandated to utilize only American Sign Language interpreters that are licensed through the State of Kentucky, as well as spoken language interpreters/agencies that have been qualified according to the Cabinet for Health and Family Services (CHFS) standards. CCSHCN currently provides interpretation for more than 37 languages.

Additional Diagnostic and Treatment Services

FIRST STEPS POINT OF ENTRY

Serving families in Bullitt, Henry, Jefferson, Oldham, Shelby, Spencer, and Trimble counties.

First Steps is Kentucky's Early Intervention System that serves children from birth to age 3 who have a developmental delay or a particular medical condition that is known to cause a developmental delay.

Early intervention means providing appropriate services and supports to families to enhance children's growth and development.

The First Steps program provides a wide variety of services and supports including:

- Service Coordination
- Evaluation
- Assessment
- Developmental Intervention
- Occupational Therapy
- Physical Therapy
- Speech Therapy
- Audiology Services

LOCATION

312 Whittington Parkway, Suite 020
Louisville, KY 40222
Phone: 502-429-1249
Toll-Free Phone: 800-442-0087
Fax: 502-429-1255

HEMOPHILIA TREATMENT CENTERS

The Kentucky Hemophilia Program, administered by CCSHCN, provides ongoing care to children and adults with hemophilia and other rare bleeding disorders.

Currently the Treatment Centers are operated by the University of Kentucky and the University of Louisville.

CCSHCN PROGRAM

Individuals who have no means of paying for treatment, or who require supplemental assistance for bleeding disorder therapies may make full application to CCSHCN for financial assistance and case management of covered services if they have one of the following conditions:

- Hereditary Factor VIII Deficiency
- Hereditary Factor IX Deficiency
- Hereditary Factor XI Deficiency
- Hereditary Deficiency of Other Clotting Factors (I, II, V, VII, X, XII, XIII)
- Von Willebrand's Disease
- Coagulation Defects
- Qualitative Platelet Defects

The social worker at the Treatment Center will assist with referrals to CCSHCN.

LOCATIONS

Lexington and Eastern Kentucky
Phone: 800-333-7359 or
Phone: 859-257-6033

Louisville and Western Kentucky Adult Program
Phone: 866-530-5516, ext. 2902

Louisville and Western Kentucky Pediatric Program
Phone: 502-588-3600

FAMILY SUPPORT SERVICES

These services are available to families even if they do not receive clinical services from CCSHCN.

Family to Family Health Information Centers

Family to Family Health Information Centers (F2F HIC) are family-run centers that assist families of children and youth with special health care needs and the professionals who serve them.

The goal of F2F HICs is to help keep children healthy by promoting regular medical care. Parents and families with children who have special health care needs often need help navigating the complicated issues surrounding health care. F2F HICs help families make more informed choices by providing support, information, resources and training. F2F HICs promote access to community based, self-directed services that are available to children with special needs.

The CCSHCN F2F HICs, located at CCSHCN offices, are staffed by support parents (mentors) who are parents of special needs children. A support parent is a person who reduces the feelings of isolation for other families of individuals with special health care needs and allows others to benefit from their experiences. A support parent provides a safe listening environment and a wealth of information to other families.

CONTACT INFORMATION

Western Region

Sondra Gilbert

Sondra.Gilbert@ky.gov

(270) 852-5533 or (877) 687-7038

Extension 2125

Eastern Region (including Louisville)

Debbie Gilbert

DebbieA.Gilbert@ky.gov

(502) 429-4430 or (800) 232-1160

Extension 2069

Website: www.KyF2F.com

Facebook: Kentucky Family to
Family Health Information Centers

Case Management

Case Management is available to any family in Kentucky who has a child diagnosed with:

- Asthma/Cystic Fibrosis
- Autism Spectrum Disorder
- Cerebral Palsy
- Cleft Lip and Palate
- Congenital Heart Defects
- Craniofacial Anomalies
- Diabetes
- Epilepsy/Other Nervous System Disorder
- Eye Condition (Medical and Surgical)
- Hearing Loss, Ear Disease and Chronic Eustachian Tube Dysfunction
- Muscle/Ligament/Joint Condition
- Rheumatoid Arthritis
- Scoliosis
- Spina Bifida

Through case management, a CCSHCN registered nurse works with a family to create the care plan that is right for the child and family. The plan includes the recommendations of doctors and other professionals and respects the needs of the child and family.

This service meets the family's comprehensive health needs through communication and available resources to promote high quality, cost effective services for the child.

Contact the location nearest you for services.

LOCATIONS

Barbourville(800) 348-4279

Bowling Green ..(800) 843-5877

Elizabethtown ..(800) 995-6982

Hazard(800) 378-3357

Lexington(800) 817-3874

Louisville(800) 232-1160

Morehead(800) 928-3049

Owensboro(877) 687-7038

Paducah(800) 443-3651

Prestonsburg ... (800) 594-7058

Somerset(800) 525-4279

Spanish Speaking Support Groups

CCSHCN partners with University of Louisville Pediatrics, La Casita Center in Louisville, and the Foundation for Latin American and Latina Culture and Arts (FLACA) in Lexington to operate Spanish-speaking support groups. The goal is to increase the knowledge base and comfort level of Spanish-speaking families regarding caring for their special needs child.

LOCATIONS

LOUISVILLE

Una Mano Amiga

502-322-4036

info@lacasitacenter.org

www.lacasitacenter.org

LEXINGTON

Un Abrazo Amigo

859-246-4335



Folic Acid Distribution

The CCSHCN Folic Acid Multivitamin program provides vitamin supplements and preconception health education free of charge to any woman of childbearing age (regardless of enrollment status with CCSHCN). Multivitamins are distributed with preconception education in CCSHCN clinical settings and in the community at various outreach events where the target audience may be present.

Folic Acid distribution is a collaboration between CCSHCN and the Department for Public Health.

COLLABORATIONS

CCSHCN is proud to work with professional resources across the Commonwealth to enhance service to children with special health care needs.

FOSTER CARE SUPPORT PROGRAMS



In collaboration with the Department for Community Based Services, the Commission for Children with Special Health Care Needs operates two programs specifically developed to support Kentucky's child welfare system.

MEDICALLY COMPLEX FOSTER CARE PROGRAM

The Medically Complex Foster Care Program provides nursing consultation for medically complex children in out of home placements. Registered nurses partner with members of a child's support system to facilitate individualized health plans and conduct monthly home visits to the foster home or other placement setting.

NURSE CONSULTANT FOSTER CARE SUPPORT PROGRAM

The CCSHCN Nurse Consultant Foster Care Support Program includes all children in or at risk for out-of-home-care. CCSHCN offers a nurse consultant in each of the nine DCBS service regions (shown in the map above) to provide consultation to social service workers and foster care families on medical issues. These nurse consultants may interpret medical records and reports, assure updated Medical Passports, enhance care coordination of all services and track the utilization of all health services including prevention and wellness programs.

Contact the Department for Community Based Services Office in your county for further information.

Directory: https://prdweb.chfs.ky.gov/Office_Phone/index.aspx

PARTNERSHIPS

CCSHCN partners with other providers who serve the children of Kentucky. In some cases, CCSHCN staff may be a supporting partner in their service delivery, offering space to CCSHCN, or utilizing the space and/or technology at a CCSHCN office. Some of our partnerships are with the following:

- Community Mental Health Center, Corbin. Virginia Barbosa, MD
- Department for Community Based Services
- First Steps
- Health First Bluegrass
- Hemophilia Treatment Centers
- Home of the Innocents
- Kentucky Autism Initiative in Treatment, Training, and Research
- Kentucky Autism Training Center
- Kentucky Birthing Hospitals
- Kentucky Eye Institute
- Kings Daughters Medical Center
- Norton Spina Bifida Clinic
- Pike County Health Department
- Shriners Hospital, Lexington
- University of Kentucky Pediatric Urology
- University of Louisville MDA Clinic
- University of Louisville Pediatric Endocrinology
- Weisskopf Child Evaluation Center

CONTACT US!

ADMINISTRATIVE OFFICE

Kentucky Cabinet for Health and Family Services
Commission for Children with Special Health Care Needs
310 Whittington Parkway, Suite 200
Louisville, KY 40222
Toll Free Phone: (800) 232-1160
Phone: (502) 429-4430
Fax: (502) 429-4489
chfs.ky.gov/ccshcn
Find us on Facebook

Barbourville Clinical Office
110 Johnson Lane
Barbourville, KY 40906
Phone: (800) 348-4279 or (606) 546-5190
Fax: (606) 546-4199

Bowling Green Clinical Office
2040 Louisville Road
Bowling Green, KY 42101
Phone: (800) 843-5877 or (270) 746-7816
Fax: (270) 746-7877

Early Hearing Detection and Intervention (EHDI)
Phone: (877) 757-HEAR or (877) 757-4327
Fax: (502) 429-7160

First Steps Point of Entry (KIPDA)
312 Whittington Parkway, Suite 020
Louisville, KY 40222
Phone: (800) 442-0087 or (502) 429-1249
Fax: (502) 429-1255

Elizabethtown Clinical Office
580 Westport Road
Elizabethtown, KY 42701
Phone: (800) 995-6982 or (270) 766-5370
Fax: (270) 766-5375

Hazard Clinical Office
103 Town & Country Lane, Suite M
Hazard, KY 41701
Phone: (800) 378-3357 or (606) 435-6167
Fax: (606) 435-6164

Lexington Clinical Office
333 Waller Avenue, Suite 300
Lexington, KY 40504
Phone: (800) 817-3874 or (859) 252-3170
Fax: (859) 225-7155

Lexington Hemophilia Program
Toll Free Phone: (800) 333-7359
Phone: (859) 257-6033



Louisville Clinical Office
310 Whittington Parkway
Louisville, KY 40222
(800) 232-1160 or (502) 429-4430
Fax: (502) 429-7161

Louisville Hemophilia Program
Toll Free Phone: (888) 802-8149
Phone: (502) 562-2902

Morehead Clinical Office
214 West First Street
Morehead, KY 40351
Phone: (800) 928-3049 or (606) 783-8610
Fax: (606) 783-8612

Owensboro Clinical Office
1600 Breckenridge Street, Suite 1200
Owensboro, KY 42303
Phone: (877) 687-7038 or (270) 687-7038
Fax: (270) 687-7040

Paducah Clinical Office
400 Park Avenue, Building D
Paducah, KY 42001
Phone: (800) 443-3651 or (270) 443-3651
Fax: (270) 441-7119

Prestonsburg Clinical Office
Highlands Regional Medical Center
5000 KY Route 321
Prestonsburg, KY 41653
Phone: (800) 594-7058 or (606) 889-1761
Fax: (606) 889-1766

Somerset Clinical Office
Professional Plaza
401 Bogle Street, Suite 104
Somerset, KY 42503
Phone: (800) 525-4279 or (606) 677-4120
Fax: (606) 677-4123

